HELSINKI HOME PORT

for

Cruises around the Baltic Sea
The Baltic region is one of the fastest-growing cruise areas offering fascinating destinations to its customers.

Helsinki Home Port partners, the Port of Helsinki and Helsinki Airport, combine to provide smooth-running service and have extensive experience of turnarounds in Helsinki.

Cruise guests are in good hands here. The service concept has been designed with the pleasure of cruise customers in mind.
Excellent combination of volume and experience

The Port of Helsinki receives over 360,000 cruise passengers and 270 cruise calls a year. Helsinki Airport offers the largest number of international destinations in Northern Europe and 10 destinations in Asia. Good flight connections and its excellent location in the heart of this most exciting, burgeoning cruising area provide significant opportunities to your business.

Helsinki airport handles 13.4 million passengers annually, providing plentiful capacity for cruise passengers to travel to Helsinki.

Helsinki Cruise Terminal

The Port of Helsinki offers an excellent multi-purpose space now fully functioning as a cruise terminal. Helsinki has had the opportunity to practise and it now offers spacious accommodation and a very smooth passenger service in tested surroundings.

The access from the buses to the terminal and through the concourse into the cruise ship and vice versa has been tested by a turnaround of 40,000 passengers a season. The concourse has 3,300 sq meters of open space with seating and adjacent rest-rooms.

Quick, smooth transfer for the cruise guests

The distance between the airport and the cruise terminal is 15 km (less than 10 miles). Your cruise guests can enjoy the sights or buy souvenirs in the airport.

Passenger arrival by bus is in front of the terminal. There is no need for your cruise guests to carry baggage or to queue. A spacious transit area leading passengers to the pier. From the ship to the aircraft: boarding passes and flight check-in are provided in the same location. Baggage is transferred directly to and from the ship.
**Facts about the Port of Helsinki**

- 11,530 vessel calls in total annually
- 8.5 million passengers in total annually
- 270 cruise calls per year
- 360,000 cruise passengers per year
- 8 cruise quays
- 2,175 meters (1.352 miles) total cruise quay length
- All quays equipped with facilities for discharging waste water

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**Cruise Quays in the Port of Helsinki**

1. **Hernesaari: Munkkisaari Quay (LHC)**
   - **Technical Information**
     - Fairway 8.9 m
     - Total length 675 m (LHC+LHB)
     - Depth of quay 9.8 m
     - Quay height 2.5 m
     - Potable water max 150 m³/h
     - Grey/black water approx. 100 m³/h
   - **Terminal access**
   - **Services**
     - Souvenirs
     - Toilets
     - Internet (phone) access
     - Taxi
     - City information

2. **Hernesaari: Munkkisaari Quay (LHB)**
   - **Technical Information**
     - Fairway 8.9 m
     - Total length 675 m (LHC+LHB)
     - Depth of quay 9.0 m
     - Quay height 2.5 m
     - Potable water max 150 m³/h
     - Grey/black water approx. 100 m³/h
   - **Exclusive cruise terminal**
   - **Services**
     - Souvenirs
     - Toilets
     - Internet (phone) access
     - Taxi
     - City information

3. **West Harbour: Valtameri Quay (LV7)**
   - **Technical Information**
     - Fairway 10.8 m
     - Length 220 m
     - Depth of quay 11.0 m
     - Quay height 2.6 m
     - Potable water max 100 m³/h
     - Grey/black water approx. 100 m³/h
   - **Services**
     - Toilets
**HELSINKI HOME PORT**

Cruise Quays in the Port of Helsinki

**West Harbour:**

**Melkki Quay (LMA&LMB)**

Technical Information

- Fairway: 10.8 m
- Length: 400 m
- Depth of quay: 12.5 m
- Quay height: 2.5 m
- Potable water: max. 100 m³/h
- Grey/Black water: approx. 100 m³/h

**Services**

- Toilets

**Katajanokka:**

**Katajanokka Quay (EKL)**

Technical Information

- Fairway: 7.9 m
- Length: 180 m
- Depth of quay: 8.8 m
- Quay height: 2.1 m
- Potable water: max 100 m³/h
- Grey/black water: max 60 m³/h

**Services**

- Toilets

**South Harbour:**

**Makasiini Quay (EPL)**

Technical Information

- Fairway: 7.9 m
- Length: 130 m
- Depth of quay: 6.0 m
- Quay height: 1.5 m
- Potable water: max 60 m³/h
- Grey/black water: max 30 m³/h

**Services**

- Taxi 50 m
- Market Hall 50 m

**Katajanokka:**

**Quay for Cruisers (ERA&ERB)**

Technical Information

- Fairway: 9.3 m
- Total length: 400 m
- ERA Depth of quay: 10.3 m
- ERB Depth of quay: 9.5 m
- Quay height: 2.1 m
- Potable water: max 120 m³/h
- Grey/black water: max 60 m³/h

**Services**

- Souvenirs
- Toilets
- Taxi 100 m

**South Harbour:**

**Olympia Quay (EO1)**

Technical Information

- Fairway: 6.9 m / 7.9 m
- Length: 150 m (+30 m)
- Depth of quay: 8.3 m
- Quay height: 2.1 m
- Potable water: max 100 m³/h
- Grey/black water: max 60 m³/h
- Terminal access

**Services**

- Souvenirs
- Toilets
- Taxi
- City information
- Internet (phone) access
Helsinki Airport is known for the high quality and reliability of its modern services. Helsinki Airport has the largest number of long haul destinations in Northern Europe. It has been ranked as top of the European league in passenger surveys for ten years running.

Helsinki Airport is advantageously located on the most direct and quickest route from Europe to Asia.

Facts about the Helsinki-Vantaa Airport

- 13.4 million passengers per year
- 180,000 takeoffs and landings
- Around 120 destinations throughout the year
- 100 international destinations
- 20 domestic destinations
- Around 1800 scheduled departures / week
- Over 40 regular operating airlines
known for the high quality.

Easily accessible
Over 150,000 seats on scheduled international flights to Helsinki arriving weekly to accommodate cruise passenger from all key markets. The airport’s three runways provide slot capacity and the airport accommodates all types of aircraft.

First class customer service
Helsinki has been continuously ranked among the best airports in the world (ASQ 2006 and 2007 surveys). Helsinki Airport provides a more punctual service than the big European hub airports. It offers spacious and pleasant facilities and a variety of restaurant and cafés. A wide variety of international brands and Finnish design are on offer in the small airport shops. Tax free refund services are provided to the passengers.

Airport with capacity
- Three runways
  - 1st runway 04R/22L  3,440 m
  - 2nd runway 15/33    2,900 m
  - 3rd runway 04L/22R  3,000 m
- Two terminals
- 24/7 operations
- CAT II
- Four handling service providers
- Good slot availability
- MTC 35 minutes
The Port of Helsinki rose to the challenge and provided Helsinki with a cruise terminal which enabled successful turnarounds throughout 2008. The feedback from Pullmantur and their clients was extremely positive and the Port of Helsinki deserves all the credit for having transformed a pier warehouse into a fully-functioning terminal with a modern look and a dedicated parking area for buses. Keep up the good work and effort in 2009.

— Luis de Carvalho
Ex-Director of Cruise Operations with Kuoni now Consult-DC owner